

FirstHealth of the Carolinas Sleep Disorders Center

Appointment Policy

Each time a patient misses a scheduled appointment without providing proper notice, another patient may be prevented from receiving access to care. Therefore, FirstHealth of the Carolinas Sleep Disorders Center requires 24-hour notice for cancellation of an appointment. Patients will not be allowed to reschedule their sleep study if cancellation is less than 24 hours or they are a no-show for appointment. The patient will need to revisit with their referring physician for a new order before rescheduling another sleep study.

Any reason for a no-show or cancellation with less than 24-hour notice of an appointment will be accepted at the discretion of management. We understand there may be times when an unforeseen emergency occurs, and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances, please call the Sleep Center to reschedule:

- **Moore Regional Hospital: (910) 715-3338**
- **Montgomery Hospital: (910) 571-5600**
- **Richmond Hospital: (910) 417-3952**